



Dear Western Iowa Telephone internet customer,

Exciting changes are taking place at Western Iowa Telephone regarding your Internet and email services. In an effort to provide superior connectivity and customer support, Western Iowa Telephone will be managing our Internet and email services locally from our Lawton headquarters.

As part of these improvements, your email address and email setting will have to be changed. Please make these changes immediately to avoid any interruption in email service.

1. Your email address will change from username@netins.net to **username@wiatel.net**.
*The old email address will still work for a while, but it is advisable to start notifying those people in your address book of this change as soon as possible.

2. If you access your email through webmail via the netINS website, all you need do is go to <http://webmail.wiatel.net>. This will be the address to log onto your webmail account rather than through webmail.netins.net. Enter your current username and password to access your email.

If you access your email through an email client such as Outlook, Outlook Express, Thunderbird or Eudora, your email settings will need to be changed for your incoming/outgoing email servers, as well as the default email address.

This can be done by entering your email client, going to settings and changing the following:

Incoming:

from pop3.netins.net to **pop3.wiatel.net**

Outgoing:

from smtp.netins.net to **smtp.wiatel.net**

Email Address:

from username@netins.net to **username@wiatel.net**

In addition, please note the following changes:

- Around the clock technical support can still be reached at **944-4800**. Please discard any other technical support contact information you may have.
- Personal websites at showcase.netins.net/sitename will change to **myweb.wiatel.net/~username**.
- Mail folders will automatically be transferred to our new servers. None of your email will be lost.

If you have any problems with changing these settings, please call technical support at **944-4800**.

Thank you,

A handwritten signature in black ink that reads "Heath Mallory". The signature is written in a cursive style with a large, looping initial 'H'.

Heath Mallory
General Manager
Western Iowa Telephone Association